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PATENT NUMBER and
ISSUE DATE

U.S. UTILITY Patent Application

APPL NUM 16082386	FILING DATE 02/25/2002	CLASS 379	SUBCLASS 22001	GAU 2642	EXAMINER AGG-22A Bui
**APPLICANTS: Duncan, Daniel; Svoronos Alexander; Miller Thomas;					
**CONTINUING DATA VERIFIED: THIS APPLICATION IS A CIP OF 09/547,627 04/12/2000					
<h1>BEST AVAILABLE COPY</h1>					
** FOREIGN APPLICATIONS VERIFIED:					
PG-PUB DO NOT PUBLISH <input type="checkbox"/>		RESCIND <input type="checkbox"/>			
Foreign priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no 35 USC 119 conditions met <input type="checkbox"/> yes <input type="checkbox"/> no Verified and Acknowledged Examiners's initials		ATTORNEY DOCKET NO 066416.0126			
TITLE : Method and system for self-service scheduling of inbound inquiries					

U.S. DEPT. OF COMM./PAT. & TM.-PTO-436L (Rev. 12-96)

NOTICE OF ALLOWANCE MAILED		Assistant Examiner	CLAIMS ALLOWED	
			Total Claims	Print Claim for O.G.
ISSUE FEE			DRAWING	
Amount Due	Date Paid		Sheet to Draw.	Figs. Draw.
<input type="checkbox"/> TERMINAL DISCLAIMER		Primary Examiner	Application Examiner	
		PREPARED FOR ISSUE		
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